

UTILITY SERVICES

- List of landfills in the municipality and affordable plan for their management
- Lists of markets on the territory of the municipality
- Lists of transporters and motor vehicles registered for transport of passengers and goods
- Reports on inspections
- List of services offered by the public enterprises
- Data on the financial situation of public enterprises
- Contact from services for public work

KINDERGARTENS AND NURSING HOMES

- Kindergartens in the municipality
- Nursing homes in the municipality
- Number and location of kindergartens, nursing homes and institutions for people with disabilities
- Service prices of these institutions
- List of teachers and caretakers in kindergartens
- Number of vacancies in kindergartens
- Selection of food in the kindergartens

SOCIAL PROTECTION

- Number of beneficiaries of social welfare
- Institutions for social protection of various categories of citizens
- Information for specific categories of social cases - the homeless and beggars
- The budget that local governments spend on welfare
- Measures and services offered by state and municipality
- List of meal centers for social welfare cases
- Statistical analysis of the educational structure of social welfare recipients
- Percentage of people applying for welfare / comparative review annually
- Level of unemployment in communities
- Conditions for obtaining social protection and guidance where citizens can address
- Number of misuse of social welfare
- Published employment opportunities for socially disadvantaged
- Reports and surveys of social welfare centers

WHAT DO CITIZENS WANT TO KNOW FROM THE LOCAL SELF-GOVERNMENTS?



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The research is in the frames of the project “Putting people first”¹, whose title symbolically mirrors the strategical aims of the project, has the objective to open real substantive debate for affirmation of e-government and the necessity of bringing uniformed standards of open local self-governments and open data, as a step to improvement of the institutions transparency and accountability, encouraging the initiative of the citizens and civil society organizations through modern technologies to give their contribution in public life and the life of the community.

The research² of the citizen's public opinion in the country has shown that citizens have interest of the following data (information that should be public available on the web pages of local self-governments):

FINANCE

- Final account
- Budget proposal of the municipality
- Adopted budget of the municipality
- Proposal and adopted Citizen budget
- Procurements plan
- Published procurements
- Report of procurements realization
- Budget for investment interventions and large-scale projects
- Review of funds collected by penalties (parking etc.)
- Final accounts of public enterprises founded by the municipality
- Programs and strategic projects of the municipality for attracting investments and plan for increasing employment
- Activities of the mayor

COUNCIL

- Detailed records of the meetings with transcript
- Public meetings of the Council, live streaming
- Information for the members of the council - education, occupation, salary amount and lump payments
- Realized activities of the members of the Council for development of the municipality, outside of their engagement as councilors
- Information for open days
- Information for public consultations
- Calendar for meetings with the citizens and reports for realized meetings
- Statute of the municipality
- Agenda of sessions and decisions of the council
- List of adopted planning documents
- Rules of procedure of the Council
- Urban and local communities

SERVICES

- List of services that the municipality provides
- Electronic forms of the services (updated)
- Manuals for providing the services
- Information for the services that public enterprises offer

EDUCATION

- Elementary schools (public and private)
- Events (competitions and activities) aimed for the students in elementary schools
- High school (municipality, state and private)
- Available schools and programs for students with disabilities
- Number of free places in the schools and entry conditions
- Number of students by populated place and gender
- Personnel structure, list of teachers with their biographies
- Contacts of the educational institutions (regularly updated)
- Information for awarding scholarships
- Analyses and statistics for the needs of the labor force market in the economy vis-à-vis the number of enrolled students
- Current and planned projects in the education

CULTURE

- Information for the cultural objects in the area of the municipality
- Museum evidence and documentation
- Monuments and memorial places at the territory of the municipality
- Plans and programs of the municipality for different events: cultural, sport, youth events etc.

- Program for protection, maintenance and promotion of cultural monuments and memorial houses of the municipality
- Cultural-historical data about different communities in the municipality

SPORT

- Information for sport objects in the area of the municipality
- Sport events
- Information for the total budget intended for sport and sport activities
- Published conditions for concession of sport objects
- List of sport object owners
- Information for management and financing of sport objects
- Information for sport development in the frames of the municipality
- Information for publishing tenders for building of sport objects
- List of sport clubs, associations and communities in the municipality and contacts
- Information for sport development in schools
- List of clubs and individuals that are supported by the municipality
- Information for the possibilities and procedures of getting funds by the municipality sport clubs

ENVIRONMENT

- Polluting substances
- Pollutants
- Rate of waste production
- Environment cadaster
- Rate of air pollution
- Information about the quality of air and water
- Information on dealing with waste water from enterprises dealing with chemical and biological substances that are harmful to the environment
- Impact of collection sites on soil and groundwater
- Work of environmental inspections
- The capacity of Public Utility Enterprise for maintaining clean environment
- Information about the timing of waste collection
- The role of emissions from vehicles on air pollution
- How much families use heat on wood, electricity
- Rate of pollution on the soil for food production
- Review of afforestation and cutting of trees
- Number of permits for cutting forest trees
- Number, location and operation of measuring stations
- Collection centers for bulky household items
- Companies that collect electrical and electronic equipment

- List of measures on how to reduce pollution in the municipality
- Volume of usage of renewable energy sources

LOCAL ECONOMIC DEVELOPMENT

- List of small size trade activities on the territory of the municipality
- Information on industrial zones on the territory of the municipality
- Plans and development strategies of the municipality
- List of small and medium enterprises in the municipality
- Labor structure in the community
- Information about job vacancies
- List of active companies
- Information about the activity of the municipality in creating innovations
- Report on the development of small businesses and crafts
- Information on starting business in the municipality
- List of small tourist companies
- Information on the level of employment of youth in the municipality
- Time comparative analysis of the level of employment in the municipality
- Information about the opportunity for practical work in the community
- Information about opportunities for economic empowerment of women
- Information for the development of ethno-tourism, rural tourism and eco-tourism
- Report on cooperation with civil society organizations

URBAN PLANNING

- Electronic availability of general urbanistic plan and detailed urbanistic plan, including proposal and adopted plans
- Objects that are planned to be legalized and facilities that are already legalized
- Given building permits
- List of parking spaces and similar services
- List of streets that have changed or will change names
- Better informing citizens when making general urbanistic plan and detailed urbanistic plan
- Map with a detailed view of roads, bicycle and pedestrian paths and zones
- Information on legalizing of yards
- List of residential buildings and their managers
- Information for concluded public private partnership or concession
- List of buildings with energy performance characteristics

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² Center for Change Management: „E-Transparency: What do citizens want to know from Local Self-Governments?“ <http://www.cup.org.mk/>, 2016